

Reimagining Harvard's LibGuides

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Online Learning Librarian, Harvard Library

@DiscourseMarker

Presented at Computers in Libraries 2016



HARVARD LIBRARY

User Research Center

What we did



- Think-aloud usability testing before migration on v1 guides
- Eye-tracking testing on v1 and v2 guide
- Guide analytics
- Focus groups & informal interviews



Research Questions

- What is the optimal way to design guides and organize content?
- Do the guides cause information overload?
- Are there jargon problems on the guides?
- How can guide content help solve student research problems?



Usability Testing

- Undergraduate and graduate students from across disciplines, $N=13$
- Participants performed five basic tasks using two different v1 guides that were completely new to them and were asked to think out loud while performing the tasks.
- Qualitative data



HARVARD GRADUATE SCHOOL OF EDUCATION

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Language and Literacy Tags: public_schools

This guide supports the research of students in the HGSE Language and Literacy program.

Get Started | Find Books | Find Articles | Organizations | Assessments | Standards | Write & Cite

Get Started Print Page Search Guides: This Guide Search

Time Savers

Use these time-saving tools and services to work more efficiently.

- Journal Search
- Get It!
- LibX
- Research Management Tools
- Research Consultations

Encyclopedias and Handbooks

Why start with an encyclopedia or handbook?

- Get an overview of a new or complex topic
- Explanations of terms or concepts that are new to you
- Find out the names of key authors in a given area
- Locate a bibliography of key sources to help you start your research

Encyclopedia of language and education (2nd ed.) - Nancy H. Hornberger, editor
Call Number: Gutman Ref. P40.8 .E53 2008
ISBN: 9780387528751

Handbook of adolescent literacy research - Leila Christenbury, Randy Bomer, Peter Smagorinsky, editors
Call Number: Gutman Ref. LB1632 .H363 2009
ISBN: 9781593595292


Handbook of family literacy (2nd ed.) - Barbara Hanna Wasik, editor
Call Number: Gutman LC151 .H33 2012
ISBN: 9780415884570
Publication Date: 2012

Handbook of reading assessment - Sherry Mee Bell, R. Steve McCallum
Call Number: Gutman Ref. LB1050.46 .B45 2008
ISBN: 0205531776
Publication Date: 2008

Handbook of reading disability research - Anne McGill-Franzen, Richard L. Allington, editors
Call Number: Gutman Ref. LB1050.5 .H265 2011
ISBN: 9780809853339
Publication Date: 2011

Handbook of reading interventions - Rolanda E. O'Connor, Patricia F. Vadasy, editors
Call Number: Gutman LB1050.5 .H267 2011
ISBN: 9781609181512

Your Research Librarian



Marcella Flaherty

Contact Info
Monroe C. Gutman Library
Tel: 617.495.3421
Fax: 617.495.0540
Send Email

Links:
Profile & Guides

Subjects:
Education, Psychology

Research Consultations

Work with a research librarian to:

- brainstorm about a paper topic.
- develop a research strategy
- learn to find and how to use relevant resources.
- work on any research-related question, problem, or skill.
- learn about RefWorks to manage references and format reference lists.

Hour-long sessions, by appointment (please call, email, or come by).

HARVARD LIBRARY
Research Guides

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[FAS] Music 1: 1000 years of listening Tags: course_guides, music, music history


Last Updated: Feb 24, 2015 | URL: <http://guides.library.harvard.edu/music1> | [Print Guide](#) | [RSS Updates](#) | [Email Alerts](#)

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Loeb Music Library



Harvard's main repository for music materials, supporting research in a variety of musical disciplines: historical musicology, music theory, ethnomusicology, composition, and performance practice.

Contact Info
Loeb Music Library, Music Building
Harvard University
617.495.2794

IM reference available M-F, 9:30 - 5:30. When librarian is offline, please email or leave a message with your contact information.

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Welcome!


This guide is intended as a selective starter guide for Music 1: 1000 Years of Listening. Many resources listed are accessible to Harvard users only but can be used from home or campus. As with any type of research, a wide variety of print and electronic sources should be consulted.

If you have questions or comments, or for research assistance, please feel free to contact [Liza Vick](#) or [Kerry Masteller](#), Research Services, [Loeb Music Library](#), 5-2794. Chat reference is available weekdays 9:30-5:30. When unavailable, you may leave a message or visit the Circulation Desk at the Music Library for assistance.

Helpful Tools

- Grove Music Online**
Premiere music reference source, including biographical articles on composers, performers, scholars, genres, cultural groups, area studies, music history, and music theory. Articles are written by experts on each topic and contain useful bibliographies, composer works lists, discographies, and performance information.
- Oxford Bibliographies. Music**
Extensive, annotated bibliographies on subjects in musicology and ethnomusicology, including composers, genres, regions, and areas of study.
- Virginia Tech Multimedia Music Dictionary**
A basic, online dictionary of musical terms, with pronunciation guides

Ask me: Dhy Berry



Dhy Berry

Contact Info
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Harvard University
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Links:
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Subjects:
music, music business

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Tags: anthropology; tozzer library

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RESEARCH ASSISTANCE

ANTHROPOLOGY RESEARCH BASICS



Pollen Boy on Sun from Sandpaintings of the Navajo shooting chant, 1937, Hollis No. 003419463, Tozzer Library, Harvard University.

Research Help

Email us your questions or schedule an appointment with us!

Susan Gilman – sgilman@fas.harvard.edu
Research Librarian & Co-Liaison to Anthropology Dept.

I can assist you with finding materials for your research, navigating library resources, and keeping your notes and sources organized.

Janet Steins – steins@fas.harvard.edu
Associate Librarian for Collections & Research Librarian

Contact me if there is an item that you would like the library to purchase. I can also assist you with finding materials for your research.

Related Libraries

Tozzer Library

Tozzer's collection is devoted to all subfields of anthropology, with a special emphasis on materials relating to the indigenous peoples of the Americas.

Other libraries

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International Courts and Tribunals This Guide Search

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Or browse by topic:

E-Resources

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Author Title Subject

INTRODUCTION

This guide provides basic introductory information about each of the international courts and tribunals listed. Some of these tribunals are now defunct. Please note that this guide does not include every single international tribunal that currently exists.

Where possible, links have been provided to where documents of each court can be found, in both online and print format. Generally, the 19th edition of The Bluebook prefers the print compilations to the online versions, where possible, but it does not include preferred citation formats for each of the tribunals included.


Please note that the Harvard Law Library also has a research guide on war crimes, created by Trinie Thai-Parker.

COMMON ABBREVIATIONS

When you start conducting international legal research, you will start to see a lot of acronyms before you. Listed below are some of the common abbreviations you may see, in terms of international courts and tribunals.

- ACJ = African Court of Justice
- ECCC = Extraordinary Chambers in the Courts of Cambodia
- ECJ = European Court of Justice
- ECHR = European Court of Human Rights
- IACHR = Inter-American Court of Human Rights
- ICC = International Criminal Court
- ICJ = International Court of Justice
- ICTR = International Criminal Tribunal for Rwanda
- ICTY = International Criminal Tribunal for Yugoslavia
- ITLOS = International Tribunal for the Law of the Sea
- PCIJ = Permanent Court of International Justice
- SCSL = Special Court for Sierra Leone

SUBJECT GUIDE




Terri Saint-Amour

Contact Info
Harvard Law Library
Armeda Hall, Room 505
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Immigration and Asylum Law, Constitutional Law, Legislative History and Statutory Research, Criminal Law and Procedure, Legal History, Family Law, International Law, Comparative Law, Foreign Law



Ashhan Bulut

Results



70%

had never seen a

LibGuide



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User Research Center

What do students say?



“I’m usually just looking for fast answers. I don’t have time to read all this.”

“I’m reading, I’m reading... I’m bored and don’t want to read anymore.”

“There’s sooo much information. This doesn’t work for my needs.”

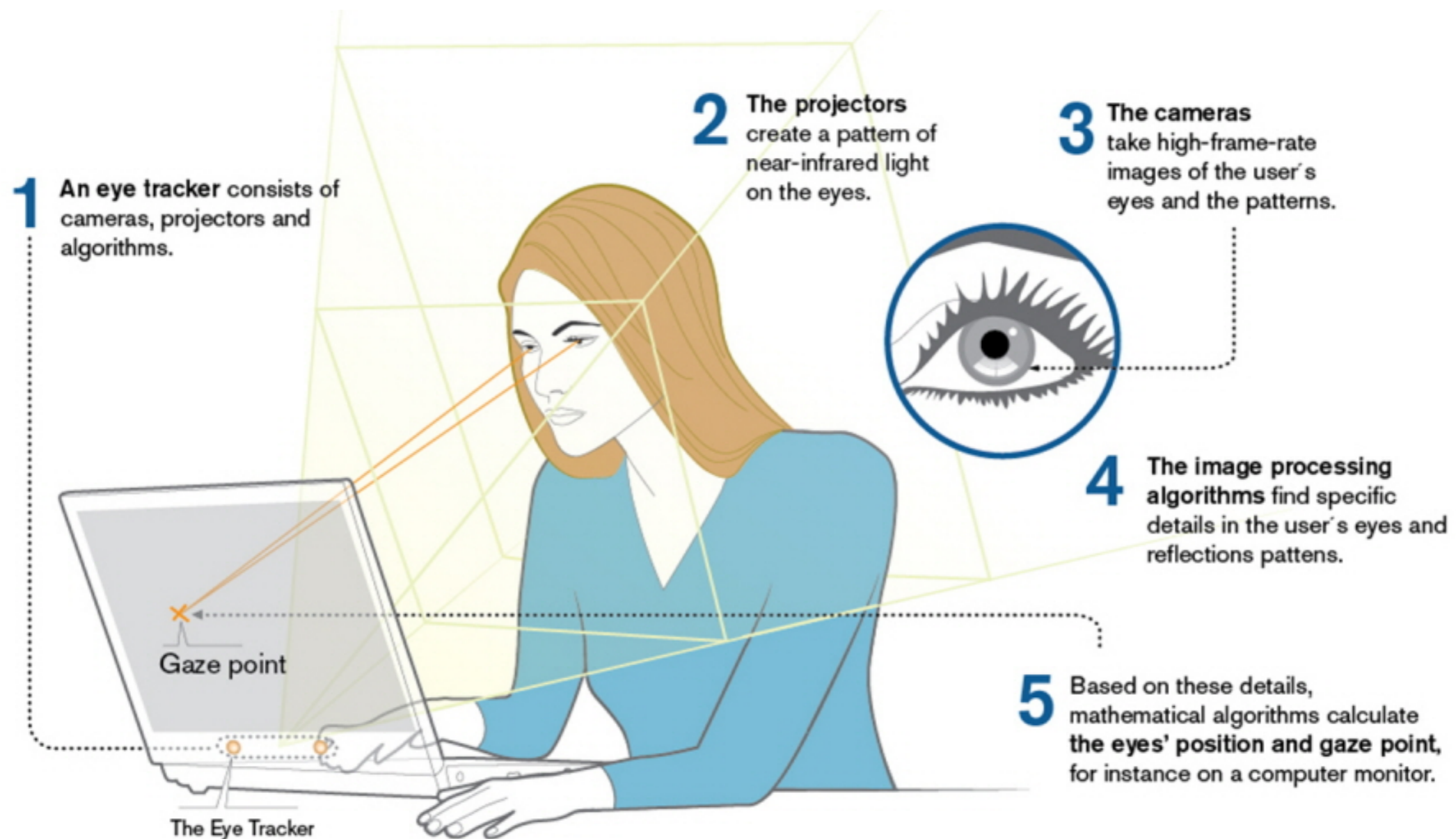
“Need to simplify the wording so your eye isn’t bombarded the minute you open the page.”

“Students don’t want to read about how to do research... they just want to do it!

Eye-tracking testing



Eye-tracking mechanics



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Buddhist Studies

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BUDDHIST MINISTRY INITIATIVE AT HDS

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Images

Artstor

[ARTstor](#) searches more than one million digital images in the arts, architecture, humanities, and sciences from museums, libraries, and archives, including Harvard. Harvard ID and PIN required.

Hint: Use *buddhis** (with the asterisk) to search both *Buddhism* and *Buddhist*.

Hint: Add a country or regional name to your search.

Hint: See especially the [Job Linrothe Collection of Tibetan and Buddhist Art](#) and the [Carl Strom and Jennifer Strom Collection of Buddhist Monasteries Art](#).

Hint: See how Artstor can be used in the classroom under "Using Artstor."

Harvard

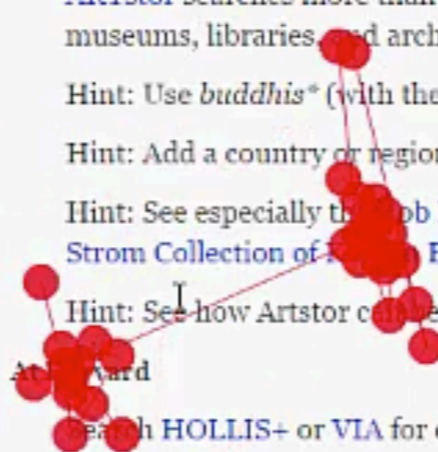
Search [HOLLIS+](#) or [VIA](#) for digital images of items in Harvard libraries.

Browse the [Hedda Morrison Photographs of China](#) from the [Harvard-Yenching Library](#).

Search the Harvard Art Museum's [illustrated online database](#).

Images in print can be found by looking through reference books in Ref. BL80 (etc.), Ref. BQ, and Folio BQ. For example: Herbert, Patricia. *The Life of the Buddha*. London: British Library; Petaluma, Calif.: Pomegranate Artbooks, 1993. [Ref. BQ882 .H47 1993; [Harvard Library locations from HOLLIS+](#)]. This work includes reproductions of the art of two Burmese manuscripts in the British Library.

Also see [Finding Public Domain & Creative Commons Images](#), a Harvard Law School Library research guide.



- RQ: What is the optimal placement for the navigation menu in LibGuides?
- Each participant ($N=26$) completed same two tasks on two versions of same guide (tabs, left nav)
 - You need to find videos related to Buddhism.
 - Using the navigation menu, go back



Tabbed navigation

Andover-Harvard Theological Library
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Finding Information Quickly

Encyclopedias and dictionaries are great sources of quick information. In addition, they will often list the more important works on the topic—the first works to consult if you want to know more. When the authors of an entry are identified, you can learn their academic credentials.

Call numbers listed are those at Andover-Harvard Library. Other copies in the Harvard Library are indicated with a link.

Note also that general encyclopedias and dictionaries of religions (Ref. BL31) and general works on religions (BL80, etc.) will also have entries on Buddhism.

Contact Andover-Harvard Research Librarians:



Dictionaries & Encyclopedias



Encyclopedia of Buddhism - Edward A. Irons (Editor). New York: Facts on File, 2008.
Call Number: Ref. BQ128 .E66 2008
Basic coverage:
In approximately 800 A-to-Z entries, Encyclopedia of Buddhism provides easy access to the terms, concepts, personalities, historical events, institutions, and movements that helped shape the history of Buddhism and the way it is practiced today. A comprehensive introduction that provides an overview of the tradition, a chronology, cross-references, further readings, a bibliography, a thorough index, and about 60 black-and-white photographs complete this volume.



A Dictionary of Buddhism. Oxford; New York: Oxford University Press, 2003. - Damien Keown (Author).
Call Number: Ref. BQ130 .K48 2003
ISBN: 9780190605607
Basic coverage and online (with updates):
This dictionary features broad-ranging entries on the history and doctrines of the major Buddhist schools, information on the spread of Buddhism in Asia and the West, and coverage of issues of contemporary concern such as human rights, abortion, euthanasia, 'engaged Buddhism', and the role of women in Buddhist teachings.

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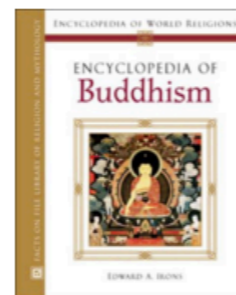
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Results: Find videos



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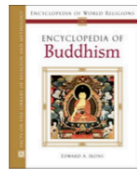
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Time to 1st Fixation on AOI: 1.11 sec
 $t_{TFF}(25) = 2.078, p = .05$

Total Fixation Duration: 5.22 sec
 $t_{TFD}(25) = 2.475, p = .02$

Total Fixation Count: 313.15
 $t_{FIXCOUNT}(25) = 2.475, p = .02$

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A Dictionary of Buddhism. Oxford; New York: Oxford University Press, 2003. - Damien Keown (Author).
Call Number: Ref. BQ130 .K48 2003
ISBN: 9780196605907
Basic coverage and online (with updates):
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Total Fixation Duration: 1.98 sec

Total Fixation Count: 118.81



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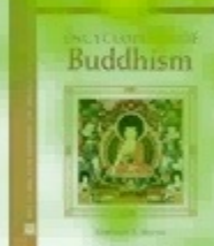


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You can also visit the research librarians on the 2nd floor. Hours: Monday-Thursday, 8:30 AM-9 PM; Friday, 8:30 AM-5 PM (except University holidays) during term time.



Encyclopedia of Buddhism. New York: Facts on File, 2008. - Editor).
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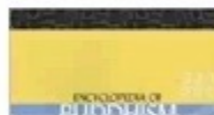
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Encyclopedia of Buddhism. London; New York: Routledge, 2007. - Charles S. Prebish & Damien Keown (Editors).
Call Number: Ref. BQ128 .E65 2007
ISBN: 9780415314145
Comprehensive coverage:
Reflects the current state of scholarship in Buddhist Studies, its entries being written by specialists in many areas, presenting an accurate overview of Buddhist history, thought and practices, most entries having cross-referencing to others and bibliographical references. Contain around 1000 pages and 500,000 words, totaling around 1200 entries. Authors of articles are identified.

Harvard Library locations from HOLLIS*



Encyclopedia of Buddhism. New York: Macmillan Reference USA/Thomson/Gale, 2004. - Robert E. Buswell (Editor-in-chief)
Call Number: Ref. BQ128 .E62 2004
Comprehensive coverage and online:
In addition to containing entries on Buddhist scriptures, art, architecture, saints, demons, monastic life, and other subjects, this encyclopedia also covers the history of Buddhism, the

Buddhist Studies

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Encyclopedia of Buddhism. New York: Facts on File, 2008.

by *Edward A. Irons*
Call Number: Ref. BQ128 .E66 2008

Basic coverage:
The *Encyclopedia of Buddhism* provides easy access to the terms, concepts, personalities, historical events, institutions, and movements that helped shape the history of Buddhism and the way it is practiced today. A comprehensive introduction that provides an overview of the tradition, a chronology, cross-references, further readings, a bibliography, a thorough index, and about 60 black-and-white photographs complete this volume.

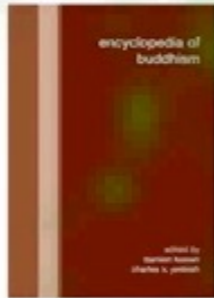


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Encyclopedia of Buddhism. London; New York: Routledge, 2007.

by *Charles S. Prebish (Editor); Damien Keown (Editor)*
Call Number: Ref. BQ128 .E65 2007

Comprehensive coverage: Reflects the current state of scholarship in Buddhist Studies, its entries being written by specialists in many areas, presenting an accurate overview of Buddhist history, thought and practices, most entries having cross-referencing to others and bibliographical references. Contain around 1000 pages and 500,000 words, totaling around 1200 entries. Authors of articles are identified.

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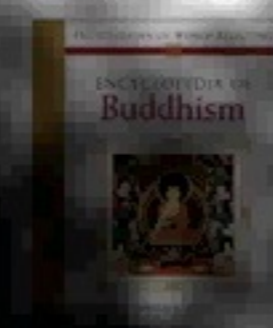
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- [Encyclopedia of Buddhism](#) (Edward A. Irons)
- [A Dictionary of Buddhism](#) (Kee-Whan Kim)
- [Encyclopedia of Buddhism](#) (Edward A. Irons)
- [Encyclopedia of Buddhism](#) (Edward A. Irons)
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Dictionaries & Encyclopedias



Encyclopedia of Buddhism - Edward A. Irons (Editor)
 Call Number: Ref. BQ128 E65 2008
Basic coverage:
 In approximately 600 A-to-Z entries, *Encyclopedia of Buddhism* covers concepts, personalities, historical events, institutions, and schools of Buddhism and the way it is practiced today. It offers an overview of the tradition, a chronology, and a list of key events through index, and about 600 black-and-white photographs.



A Dictionary of Buddhism - Kee-Whan Kim (Author)
 Call Number: Ref. BQ130 K48 2007
 ISBN: 9780198284407
Basic coverage and online (with updates):
 This dictionary features broad coverage of Buddhist schools, information on the spread of Buddhism, and contemporary concern such as human rights and the role of women in Buddhist practices.

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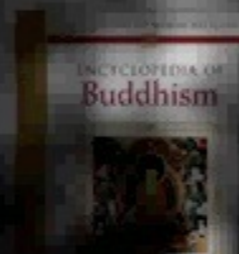
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Encyclopedia of Buddhism

by Edward A. Irving

Call Number: RA101 .E5

Basic coverage: Buddhism

The Encyclopedia of Buddhism

provides a comprehensive overview of

the history, philosophy, and practice of

Buddhism in its many forms.

Read more about this title.

Dictionary of Buddhism

by Francis W. Price

Call Number: RA101 .P7

Basic coverage and online (with audio)

This dictionary provides a comprehensive

overview of the history, philosophy, and

practice of Buddhism in its many forms.

Read more about this title.

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Overall observations & themes





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User Research Center

- Many users have no idea what a guide is.



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- The amount of content is overwhelming and perceived as complicated. V1 fonts too small.



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- Left navigation menu strongly preferred over top tabs.
- How-to guides used significantly more than other types.
- Guide content doesn't always align with student needs.



Making LibGuides usable & useful



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- Ground-up redesign of templates
 - Increased font sizes, white space, padding
 - Minimum 16 point type for body text
 - Best practices guide for librarians



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- Make guides accessible as well as usable





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User Research Center

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- How-to guides that address specific problems may be more useful than subject guides.
- Guides should be framed specifically and explicitly.
- Improve guide discoverability
 - 2/3 of guide traffic in spring 2015 came from organic search



5 tips

- ✓ Entice Users
- ✓ Curate Content
- ✓ Write for the web
- ✓ Support Searching
- ✓ Offer Clear Ways to Get Help



Before & after



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Background Information

- CQ Press Electronic Library**
- Collection of research in U.S. politics, elections, government, and public policy. Includes the titles Encyclopedia of U.S. Political History, Guide to Interest Groups and Lobbying in the United States, Guide to Political Campaigns in America, Guide to U.S. Elections, and Elections A to Z.

News

- Hotline**
- The Hotline, National Journal's daily briefing on U.S. politics, provides bipartisan reporting with coverage from over 2,500 media sources
- National Journal Group's Policy Central**
- National Journal's Policy Central is a collection of resources on U.S. politics and policy, including the National Journal with archives dating back to 1977. Includes Almanac of American Politics and CongressDaily, a twice daily update on activity in the US Congress.
- Voxgov**
- A discovery platform providing access to unfiltered original source news, media and information direct from all branches of government, and social media outlets like Twitter. Updated multiple times per day. Create an account to follow and receive alerts on issues, departments, and individuals.


Journals

- Campaigns & Elections**
- Election Law Journal**
- Journal of Elections, Public Opinion and Parties**

General Resources

- HOLLIS+**
- Search the online Harvard Library catalog for books, reports, films and other publications. Switch to the HOLLIS & Articles tab to search for books and articles together.
- Academic Search Premier (EBSCOhost)**
- Search thousands of scholarly journals in all disciplines.
- Google Scholar (Harvard PIN required)**
- Searches scholarly literature, theses, books, and reports in all disciplines.
- ProQuest Social Sciences Premium Collection**
- Database collection covering the social sciences including politics, sociology, education and criminal justice. Includes PAIS.

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Pollen Boy on Sun from Sandpaintings of the Navajo shooting chant, 1937, Hollis No. 003419463, Tozzer Library, Harvard University.

Research Help

Email us your questions or schedule an appointment with us!

Susan Gilman – sgilman@fas.harvard.edu
Research Librarian & Co-Liaison to Anthropology Dept.
I can assist you with finding materials for your research, navigating library resources, and keeping your notes and sources organized.

Janet Steins – steins@fas.harvard.edu
Associate Librarian for Collections & Research Librarian
Contact me if there is an item that you would like the library to purchase. I can also assist you with finding materials for your research.

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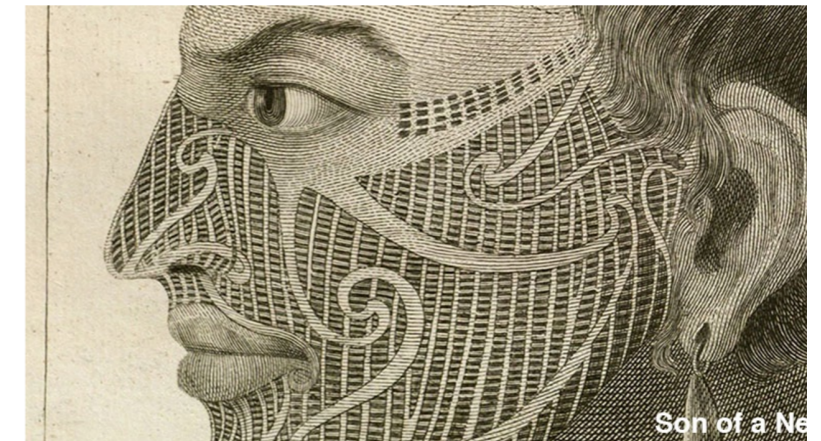
Tozzer Library
Tozzer's collection is devoted to all subfields of anthropology, with a special emphasis on materials relating to the indigenous peoples of the Americas.

Other libraries

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- FIND FILMS
- FIND RARE MATERIALS
- ORGANIZE YOUR RESEARCH



Anthropology Research at Harvard

Thank You!

